

 **General (Wheelchair) Accessibility**

Disabled car parking  
Covered drop-off point  
Ramp to front entrance  
Hand rail incorporated alongside ramp  
Widened doorways - 32"+ wide  
Turning circle of 1500mm in main living areas  
Accessible on-site restaurant/cafe facilities  
Accessible spa facilities  
Accessible swimming facilities  
Early check-in available  
Late check-out available  
Lever handles to doors and cupboards  
Loop handles to drawers and cabinets  
Lowered closet shelves and rods  
Lowered counters  
Reachable assistance/emergency button  
Reachable heating, lighting, air-con controls  
Reachable mains sockets  
Toilet grab bar  
Raised toilet seat  
Space for wheelchair wheels each side of cistern  
Wet area shower  
No lip or step into shower  
Hinged, self-draining, non-slip shower seat  
Lowered grab rail to close shower door  
Hand-held shower attachments  
Tub transfer seat - from bath to wheelchair  
Accessible basin - allows wheelchair under  
Sensor controlled faucets  
Faucets activated by single switch  
Wheelchair available (for hire or loan)

 **Facilities for the hearing impaired**

Visual adaptation to telephone ringer  
Visual adaptation to smoke alarms  
Visual adaptation to general fire alarm  
Visual adaptation to door bell  
Audio loop system  
TT, TTY or TDD\*  
Amplified telephone handsets  
Bed or pillow vibrator as alarm  
Television with teletext

 **Facilities for the visually impaired**

Tactile alerts to changes to floor level/stair edges  
Contrasting colours for level or area transitions  
Braille markings on appliances and controls  
Large print markings and displays  
Reduced glare from lighting/windows  
Light sensors  
Guide dogs permitted

\* TT, TTY/TDD stands for a group of telecommunication devices that make it easier for deaf and/or mute people to talk over telephone lines.